



Madhya Pradesh Electricity Regulatory Commission

5th Floor, Metro Plaza, Arera Colony, Bittan Market, Bhopal 462 016

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Petition No. 57/2004

Madhya Pradesh Electricity Regulatory Commission : Bhopal

IN THE MATTER UNDER CHAPTER III SECTION - N OF M.P. VIDYUT SUDHAR ADHINIYAM 2000 REGARDING WRONG BILLING AND PUBLIC GRIEVANCES.

M/s Perfect Chemical Wares, - Petitioner
Near Railway Hospital,
Ratlam.

V/s
M.P.State Electricity Board - Respondent

ORDER

(Passed on this day 23rd June, 2004)

Shri M.D. Maheshwari, Financial Controller appears for the petitioner.

None appears for the Respondent Board.

The subject petition has been filed under chapter III Section - n of M.P. Vidyut Sudhar Adhiniyam 2000 regarding wrong billing and public grievances.

The petitioner submits that they are L.T. consumer with a load of 107 KVA (subsequently converted into HT connection). The respondent have raised demand on account of "Low Power Factor Charges" for a period of past 14 months without giving an opportunity of hearing. The petitioner submits that MPSEB has installed only KWH Meter having facility to read average monthly power factor for the month. The petitioner submits that for calculation of power factor it is necessary that two meters are provided to calculate KVAh and KWH. Therefore the calculation of the power factor by the Board is arbitrary, incorrect and illegal. The petitioner request the Commission to direct the Board to cancel the claim of Rs.1,20,149/- and to refund all the claim which have already been paid by the petitioner to the Board which amounts to Rs.25,912/-.

The Commission heard the petitioner. Looking to the facts of the case, Commission is of the view that the matter under dispute does not come under the purview of the Commission. However, Commission directs the Board to provide suitable meter to the petitioner. The Commission further directs the petitioner to approach the "Consumers Grievance Redressal Forum", Ujjain for resolution of dispute with the Board. The case is closed.

Ordered accordingly.

Sd/-
(R. Natarajan)
Member (Econ.)

Sd/-
(D. Roybardhan)
Member (Engg.)

Sd/-
(P.K. Mehrotra)
Chairman

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