



Madhya Pradesh Electricity Regulatory Commission

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Bhopal Dated: 2nd March 2006

No.632-MPERC-2006 – In exercise of the powers conferred under section 57(1) of the Electricity Act 2003 and section 35 of the Madhya Pradesh Vidyut Sudhar Adhiniyam 2000, the Madhya Pradesh Electricity Regulatory Commission hereby makes the following Addendum/amendment to the Regulation on Distribution Performance Standards Regulation 2004 (Revision 1, 2005) notified vide No.2320 dated 26.09.05:

SECOND ADDENDUM/AMENDMENT TO DISTRIBUTION PERFORMANCE STANDARDS REGULATION, 2004 (REVISION 1, 2005)

1. Short Title and Commencement

(i) This Regulation may be called the "**Madhya Pradesh Electricity Regulatory Commission (Distribution Performance Standards) Regulation, 2004 (Revision 1, 2005) (Second Amendment) (No. A[RG-8(I)] (ii) of 2006**".

(ii) This Regulation shall come into force with effect from the date of its publication in the official gazette.

(iii) This Regulation shall extend to the entire State of Madhya Pradesh.

2. Amendment to Regulation 6:

In the **Madhya Pradesh Electricity Regulatory Commission (Distribution Performance Standards) Regulation, 2004 (Revision 1, 2005)** hereinafter called the Principal Regulation, **for clause 6.10** the following para shall be substituted, namely:

" 6.10 Period of Schedule Outages

Interruption in power supply due to scheduled outages/ prearranged shutdowns for duration of more than one hour shall be notified by the licensee at least 24 hours in advance and not earlier than 7 days of the date of shutdown through news papers/local TV network/local notice circulated and acknowledged by consumer or his representative. Such interruptions shall not exceed for more than 8 hours in a single stretch. The licensee shall ensure within safety standards that minimum area is affected by all such prearranged shutdowns and the supply is restored by 05.00 PM in all cases except under delays of unavoidable nature only where supply is to be restored by 07.00 PM. All HT consumers and LT consumers having sanctioned load 50 KW/ 50 HP or more and who opt for the facility shall be intimated through SMS by the licensee about such pre arranged shut down."

3. Amendment to Regulation 9:

In the Principal Regulation, at the end of clause 9.4, following Clause 9.5 shall be added as namely:

" 9.5 To avoid mistakes of reading in bills, spot billing be commenced forthwith by the licensee for domestic and non-domestic consumers in big towns like Bhopal, Gwalior, Indore, Jabalpur, Rewa, Sagar and Ujjain. All towns having population of more than one lakh be covered through spot billing from 1st April 2006."

4. Amendment to Regulation 14

In the Principal Regulation, at the end of clause 14.8, following Clause 14.9 shall be added as namely:

"14.9 Intimation through SMS alert:

The licensee shall intimate through SMS or E-mail the amount of bill due and due date of payment to all such consumers who are having billed amount of more than Rs 1000/- per month and opt to avail this facility in cities of Bhopal, Gwalior, Indore, Ujjain, Jabalpur, Sagar and Rewa. This facility shall be extended to all District Head quarter towns from 1st April'2006 and to other Company's areas having cellular coverage from 1st July'2006."

5. Amendment to Regulation 15:

In the Principal Regulation, **in the clause 15.8**, at S.No. (iv) under column "**Standard**" for the words "Not to exceed 12 hours", the following

words shall be substituted namely: "Not to exceed 8 hours"

**By order of the
Commission**